

The Happenings

An Inside
Look AT



NOTIFY FCTC

Before starting any home, business, or farm construction project please contact FCTC. This will help ensure no damage to equipment or disruption of your services. Projects may include residing of a home or building, as well as any remodeling project. In the rural areas, if you are burning ditches where we have a pedestal or fiber marker, please be respectful of our equipment. If damaged, we will invoice you for replacement costs.

Protect yourself from **PHISHING**

Phishing is when a cyber attacker sends fake or deceptive messages designed to trick you into revealing sensitive or private information. The aim is to collect personal data including login credentials, credit card, social security or bank account numbers.



There are several common and successful methods of attack that cybercriminals can use to retrieve your personal contact and financial information. *Phishing attack* methods include email, phone calls, corrupt software, social media apps such as Facebook, advertisements, and direct text messages.



Please check out these YouTube videos to learn what you can do to protect yourself from cyberattacks

- <https://www.youtube.com/watch?v=xyE43Gz4AW8>
- https://www.youtube.com/watch?v=R12_y2BhKbE
- <https://www.youtube.com/watch?v=i9ndHZSdQpk>
- <https://www.youtube.com/watch?v=iuK0QVhrYiU>

Cybersecurity:

FCTC is in the process of partnering with one of our vendors to offer managed services to our business customers. An example of service offerings would include Backups, Disaster Recovery, Managed Firewall, and Microsoft Cloud Services.

Please contact the office for more information.



Rural Fiber Project Update

FCTC is in the final stages of engineering the rural areas of Dysart. Most of our materials have arrived and our contractors are ready to begin construction as soon as the permits are approved.

What YOU can do

- Do not engage in mysterious texts or calls **DO NOT CALL BACK OR ENGAGE IN CONVERSATION**
- Do not click on "pop-up ads"
- Check the source or email extension of Facebook or other online surveys
- IMMEDIATELY** hang up or **CLOSE** out of the program if you receive a message offering help that you didn't ask for, including those offering technical support for your device!!

Helpful Reminders

- Sign up for auto withdrawal as a payment option, this is **FREE** for you and FCTC!
- Sign up for email billing – also **FREE**
- FCTC will no longer send late notices as of **July 1**
- Power cycle your router regularly for optimal WiFi connection.

FREE DELIVERY in Dysart w/purchase of any size SAMSUNG TV from FCTC!

1-2 Months **FREE CABLE** service for cable customers!