

An Inside Look AT

# The Happenings



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## Channel Changes/Cancellations AS OF DECEMBER 31, 2021 11:59 PM

Customers will notice a few changes to the channel line up starting on December 31, 2021. Please note that these changes are not decisions made by FCTC, but by the networks.

- NBCU Sports Channel 30 – DISCONTINUED
- ESPN Classic Channel 20 – DISCONTINUED
- DIY Channel 94 and 694 - CHANGED to the Magnolia Network
- GAC Channel 209 and 6209 – CHANGED to GAC Family



### REMOTE TROUBLES??

If you are having trouble with remote buttons not working, remember to make sure your remote is in STB mode, **NOT** TV mode. If the problem does not resolve, you may need a new remote. FCTC has remotes in the office along with programming instructions. If you need assistance with programing, we are available to assist.

## New FCTC Email SPAM Filter



If you receive this message, it is **NOT** a scam. This is our new spam filter.



Date	From	Subject	Web Actions
Mon, 01 Nov 2021 11:44:12 - 0500	Jim Beyer <accounting@canada.docuSign.com>	Re: PO #6450201 Due 25-10-2021	<a href="#">Release</a> <a href="#">Delete</a>
Mon, 01 Nov 2021 11:09:52 - 0500	"cPanel on fctc.coop" <cpanel@fctc.coop>	fctc.coop WARNING: THE EMAIL ACCOUNT "dysart@fctc.coop" UPGRADE NOTICE.	<a href="#">Release</a> <a href="#">Delete</a>

For those customers that use a secondary application to access their FCTC email, you may have noticed a disruption. The company that hosts our email has made enhancements that effect only the secondary applications such as Outlook or Thunderbird, not FCTC webmail. Please stop in or call the office to schedule a time when we may help update your devices. You may always access email by visiting our website and clicking on "check your email."



FCTC would like to say **THANK YOU** to our loyal patrons for their support while we transitioned the City of Dysart to fiber optics. We strive to support and enrich the communities in which we serve.!

## ATTENTION SENIORS! Scholarship Opportunity

